

BLUE LABEL CONNECT POWERED BY C-CONNECT DOUBLE YOUR SPEND LAUNCH PROMOTION TERMS AND CONDITIONS

These terms and conditions apply to the promotional offers ("Promotions") provided by C-CONNECT Mobile Network ("C-CONNECT"). By participating in any of the Promotions, customers agree to be bound by these terms and conditions, our <u>Terms of Service</u>, the Website User Terms and our <u>Privacy Policy</u>.

1. Introduction

- 1.1. By your subscription and continued participation of the Double Your Spend Promotion, you agree to these terms and conditions and all other applicable terms and conditions as may apply to the Promotional Bundles from time to time.
- 1.2. In the event that you do not understand any of the terms and conditions, please get in touch with us and we will explain them to you. if you do not accept these terms and conditions, you are advised to cease your continued participation in the promotional bundles.
- 1.3. These terms and conditions apply to the promotional offers ("Promotions") provided by C-CONNECT Mobile Network ("C-CONNECT"). By participating in any of the Double Your Spend Promotion, customers agree to be bound by these terms and conditions, our Terms of Service, the Website User Terms and our Privacy Policy.
- 1.4. All standard terms and conditions of BLC Powered by C-CONNECT apply to the Promotion and are automatically incorporated herein. Standard terms and conditions can be found at https://www.c-ww.c-ww
- 1.5. All prices and usage rates advertised by C-Connect include VAT (at the prevailing rate, being, as at the date of these terms and conditions, 15%) unless otherwise stated.
- 1.6. C-Connect is obliged to comply with all the rules and regulations prescribed by the Regulation of Interception of Communications and Provision of Communication Related Information Act 70 of 2002 (RICA). The Promotional Bundles must therefore be processed in accordance with RICA. These rules and regulations shall be found at https://www.c-connect.co.za/cellc/PDF/RICA.pdf.

The Customer must read these Terms and Conditions. The use of this product/service will constitute as agreement to comply with these Terms and Conditions.

Please pay special attention to all the clauses. Please note that these Terms and Conditions are subject to the Blue Label Connect Powered by C-Connect Postpaid Subscriber Terms and Conditions.

1. The C-Connect Double Your Spend Promotion

- 1.1. The C-Connect Double Your Spend promotion will see qualifying postpaid customers who purchase selected data, voice bundles or Blu Voucher from participating outlets receive an additional airtime to the value of their spend for free.
- 1.2. The promotion is available to all CsaveR customers.
- 1.3. This promotion will be available from 18 March 2024 until further notice.
- 1.4. C-Connect reserves the right to amend or withdraw this promotion with or without notice to you.
- 1.5. The customer may participate in the promotion by either purchasing a Blu Voucher by dialling *105#, app or website and selecting the "Voice Bundle" or "Data bundle" option of R10 or more.

2. Terms and Conditions for the Double Your Bundle Promotion

- 2.1. The promotion is applicable to Once-Off bundle purchases, of data or voice bundles with validity periods: Daily, Weekly, and Monthly.
- 2.2. The bundle will be provisioned and activated as soon as it reflects on the customer's profile.
- 2.3. The Double Your Spend Bundle value will be available in the following validity periods:
- 2.3.1. Daily: Valid until 23:59 on the day of purchase.
- 2.3.2. Weekly: Valid until 23:59 on the seventh (7th) day of purchase.
- 2.3.3. Monthly: Valid until 23:59 on the 30th (thirtieth) day of purchase.
- 2.4. The Double Your Spend value cannot be purchased for another customer.
- 2.5. The Double Your Spend value will not be depleted by international roaming usage.
- 2.6. The Double Your Spend data value cannot be shared using Data Share.
- 2.7. The purchase of another bundle will not extend the validity period of an existing bundle.
- 2.8. The bundle with the earliest expiry will be depleted first.
- 2.9. Customers performing a SIM swap with an active/valid Double Your Spend value, will retain the value of that bundle.
- 2.10. Loyalty points (Cha-Chings) will be earned on each Double Your Spend Bundle value purchased at the loyalty spend reward rules. "Cha-Chings are not earned on the reward of the bonus airtime i.e. You do not get double Cha-Chings"
- 2.11. Double Your Spend does not apply to the C4Me promotions.
- 2.12. All existing business rules for Voice and Data Offers will apply to the Double Your Spend Promotion.

Double Your Spend: R85 - 1GB DATA 30 DAY BUNDLE

- 1. The price of R85 includes a 1GB data allocation and a 30-day validity period from the date of purchase.
- 2. Upon purchase of this bundle, customers will be eligible to receive 10% back in Cha-Chings (C-CONNECT's mobile currency) based on the value of the bundle price purchased. Cha-Chings can be used for future purchases on C-CONNECT services.
- 3. The 10% Cha-Chings reward will be calculated on the R85 bundle price and credited to the customer's account within 24 hours of purchase.
- 4. The customer will also receive double the value back in airtime R85.
- 5. Cha-Chings are not earned on the reward of the bonus airtime i.e. You do not get double Cha-Chings"
- 6. This promotion is valid for a limited time and may be subject to change or termination at C-CONNECT's discretion.

General Terms and Conditions

- 1. The Promotions are available to C-CONNECT Mobile Network Postpaid customers within the coverage area.
- 2. The Promotions cannot be used in conjunction with any other offer or discount.
- 3. The airtime allocated through the "double your spend" promotion is not classified as a bundled service and does not have an expiry date. It constitutes standalone airtime, empowering customers to convert it into data or any other bundled service available within our offerings.
- 4. C-CONNECT reserves the right to modify, suspend, or terminate any Promotion at any time without prior notice.
- 5. C-CONNECT shall not be liable for any loss or damage suffered by customers arising from their participation in the Promotions or use of the services.
- 6. These terms and conditions shall be governed by the laws of South Africa, and any disputes shall be subject to the exclusive jurisdiction of the courts of South Africa.
- 7. In case of any discrepancy between these terms and conditions and any other promotional material, these terms and conditions shall prevail.

By participating in any of the Promotions, customers acknowledge and agree to the above terms and conditions.